



Training Opportunity – Festival Security Program

The Security Folk Crew is an important part of our protection and wellness volunteer team. This highly-skilled, dedicated group provides support during incidents and ensures general crowd safety. They specialize in de-escalation, take care of small problems before they become big ones and foster a great Festival experience for all.

We care how we treat our folks, so we've developed our own security training. Not only will graduates of the Festival Security Program earn their provincial security guard license and many other credentials that can be used outside our Festival weekend, Security Folk also learn how to apply these skills within the Festival's welcoming, respectful and inclusive environment. This program, which is provided at no cost to participants, is an unparalleled opportunity for individuals to increase their skills and gain work experience at our Festival.

Who should apply?

Anyone that wants to make a difference and is committed to the goals of the Festival's Security Folk team. This is an excellent opportunity for people interested in working as a security guard at festivals and events in Manitoba, as well as other parts of the community. *Applicants who are already licensed security personnel will only be required to complete topics not included in the Manitoba Security Guard Training Program.*

Our Security Folk team is stronger for its diversity and welcomes individuals from all backgrounds and lived experiences.

Time Commitment (see page 2 for detailed topics):

- Part 1: Manitoba Security Guard Training Program:
 - 40 hours, online / self-paced with weekly check-ins to be completed by Dec 31, 2022.
- Part 2: Festival Security Program:
 - 40 hours, mix of monthly meetings and online content January-May 2023
- Part 3: Additional Credentials:
 - Variety of in-person and online training such as First Aid and Non-Violent Crisis Intervention, dates TBC

We will work with the group to schedule training dates that fit into everybody's schedule and resources. Generally, training will be offered on evenings and weekends, or will be self-paced.

Requirements and Assets:

- Attendance at in-person modules is required; (we will work with you to make this accessible).
- Online modules require a computer with internet; (we will work with you to make this accessible).
- You must be physically capable of sitting/walking/standing for up to 8 hours daily.
- You must be able to communicate, both verbally and in writing, in English.
- Security License requires a Criminal Records Check and a Child Abuse Registry Check (no cost).
- Be interested in learning! Program will require a consistent time commitment.
- Additional languages are an asset.
- A valid Manitoba driver's license is an asset; not required.
- We ask that you commit to the Festival Security role for a minimum of three Festivals after course completion.

Pass Criteria:

- Successful demonstration of physical and interpersonal skills (as required)
- Successful completion of tests and final written exam (80% pass mark)

Application Process:

- Send an email to protection@winnipegfolkfestival.ca indicating:
 - Why you wish to take the program,
 - Any safety/security experience you may have,
 - How you meet the requirements and assets,
 - If you have ever attended or volunteered at the Winnipeg Folk Festival,
 - That you are committed to volunteering at the festival in a security role for the next three Festivals.
- Applicants will be contacted for an interview prior to starting the program.

Part 1 – Manitoba Security Guard Training Program (MSGTP) – 40 hours

- General Duties and Responsibilities
- Professionalism
- You and the Law
- Patrolling
- Writing Notes and Reports
- Access Control & Alarm Systems
- Traffic Control
- Fire
- Working Safely

Part 2 – Festival Security Program (FSP) – 40 hours

- Introduction / Security Philosophy
- Festival Culture
- Security in the Festival Environment
- Anti-oppression
- Radio Usage
- Critical Incident Safety Procedures and Emergency Response
- Drug and Substance Impairment Awareness
- Festival Rule Enforcement
- Festival Rule Enforcement – Scenarios/Practical Assessments
- Occurrence / Incident / Emergency Response Procedures
- Introduction to Harm Reduction
- Anti-oppression & Restorative Practices

Part 3 – Additional Credentials – 40 hours

- Nonviolent Crisis Intervention (NCI)
- Smart Choices – Alcohol
- Standard First Aid (SFA)
- All Ages CPR/AED (CPR-C/AED)
- Psychological First Aid (PFA)
- Opioid Awareness / Naloxone Administration
- Traffic Control Safety (TCS)
- Festival Vehicle Safe Operation (FVSO)

Detailed course outline and dates will be provided.

All training is provided at no cost to program participants.